



# ISO 9001:2008 QMS AUDITOR / LEAD AUDITOR COURSE

International Training & Certification in Pakistan  
IRCA (UK) REG # A18021



An Extensive Course for Quality Managers  
to set up a World Class Quality Assurance Systems  
in their Manufacturing, Service, Government or Academic Organizations



IQCS CERTIFICATION  
SINGAPORE  
IRCA (UK) ACCREDITED



## Highly credible and valuable Certification for Quality Managers aimed to build a solid foundation in the field

This is one of the most popular courses conducted by PIQC. It is highly rated by the organizations for its value and effectiveness. The course follows the basic steps in preparation and execution of quality management systems audits, including audit planning, execution and reporting. Participants learn the auditing procedures using the ISO 9001:2008 standard. Interactive exercises, including role-plays and examination of real world case studies provide an opportunity to the participants to improve their audits and understanding on QMS Implementation. Successful participants will be awarded (IRCA-UK Approved) certification from IQCS certification Singapore.

ISO 9001:2008 is not a standard for any product or service but a generic standard of Quality Assurance or Quality Management System of organizations working in manufacturing, services, government or academic sectors. Almost all the government departments and ministries of Government of Malaysia have adopted this standard as it helps organizations to establish a foundation of standardization, organizational quality and performance measuring and control systems, process control measures, inspection and testing systems, internal quality audit systems, customer satisfaction measuring system, complaint handling system, problem rectifications from the systems of organizations and establish a process of continual performance improvement.

The key to success is to understand effectively the core concepts of Quality Assurance along with sharing of experiences of good and bad practices prevalent in the country and the region. This course is taught by highly qualified instructors with extensive experience of successful implementation and auditing.



## What is ISO 9000

ISO 9000 is a series of Quality Management System Standards used by all types of organizations for controlling and assuring the Quality of its products or services. It can also be used to strengthen organizational systems as well as getting certification by third party.



## Learning Outcomes

Upon successful completion of this course, the participants will be able to:

1. Deeply understand the fundamental concepts of Quality Assurance and Management.
2. Understand the state of Quality and ISO 9000 in Pakistan.
3. Understand why a large number of companies have not effectively implemented ISO 9000.
4. Understand each requirement of ISO 9000 in its true sense and spirit
5. Understand and practice how to conduct 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> party QMS Audits
6. Understand how to take full benefits of ISO 9000 through effective QMS audits
7. Understand detailed procedures, strategies and methods of QMS audits

## Duration

This is a 5 days of course followed by an examination by IRCA (UK). Successful candidates will be awarded with a certificate of successful completion.

## Dates/Timings

September 19-23, 2011 at Lahore & December 12-16, 2011 at Islamabad (9:30 am to 06:30 pm)

## Venues

Classes are held at PIQC training centers in Lahore and Karachi.

## Course Instructors

Internationally qualified Quality Assurance Expert with extensive practical experiences

## Fee

Rs 35,000 per participant

## In-House Course Arrangements

The course can also be arranged in-house on special requests by large organizations who want to develop a reasonable number of Internal Quality Auditors.



### **LAHORE**

#### **PIQC Institute of Quality**

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### **KARACHI**

#### **PIQC Institute of Quality**

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