

ONE DAY TRAINING WORKSHOP

QUALITY ASSURANCE IN HEALTHCARE



Introduction

PIQC Institute of Quality is pleased to announce a one day training workshop on Quality Assurance in Healthcare with the objective to provide the professionals in Healthcare sector essential concepts about Healthcare Quality. The field of Quality Assurance is not mature enough in our healthcare units. This workshop introduces management models, tools and methods to control and assure Quality in primary, secondary and tertiary healthcare units.

Learning Outcomes

The participants will understand Quality Assurance Models, frameworks and tools of Quality Assurance, which will include:

- Conceptual understanding of Quality Assurance
- Key Performance Indicators of Quality in Healthcare
- ISO 9000 Quality Management in Healthcare
- Overview of US JCI Healthcare Management Standards
- How to deploy Quality Management Standards in healthcare units
- Case studies and successful factors in the implementation of healthcare management standards
- Introduction to Quality Assurance and Management Tools
- Common pitfalls in the implementation of Quality Assurance in Pakistan

Course Contents

The course will cover the following topics:

- Conceptual Overview of Quality Assurance and Management
- Introduction to ISO 9000 Quality Management in Healthcare
- Introduction to JCI Standards
- Quality Assurance in Clinical, Nursing, Lab and Pharmacies functions
- Implementation Plan for the implementation of Quality Assurance Program
- Case Study on Quality Assurance

Suitable for

Medical Superintendents, Hospital Administrators, Doctors, Para Medical Staff, QA Managers, and the professionals working in healthcare sector.

Facilitators

The course facilitators are:

- Dr. Kamran Moosa, Ph.D CEO, PIQC Institute of Quality
- Mr. Hussain Ahmed Qadri Manager QA,
Shaukat Khanum Memorial Cancer Hospital

Date:

August 31, 2013

Time:

09:30 a.m. to 05:00 p.m.

Fee:

Rs. 7,500/
Per Participants

Venue:

PIQC Training Center,
Raiwind Road, Lahore



Leading the Modern Quality
Movement in Pakistan

Shahbaz Afzal Khan
Manager Training & Development
PIQC Institute of Quality
½ km Defence Kahna Road, off Monnoo Chowk,
10 KM Raiwind Road, Lahore
Ph:042-35323600-06, fax: 35324169
Email: training@piqc.edu.pk, shahbaz.khan@piqc.edu.pk
URL: www.piqc.edu.pk