



CERTIFIED QUALITY ASSURANCE PROFESSIONAL

FOUR MONTHS WEEKEND BASED PROFESSIONAL
DIPLOMA PROGRAM

Certified Quality Assurance
Professional



IN SHAA ALLAH
STARTING FROM FEB 02, 2019 RWP/ISLAMABAD
STARTING FROM FEB 10, 2019 LAHORE

Introduction

This course provides a sound foundation and builds the skills and competence of the participants in the field of Quality Assurance (QA). It creates abilities in the participants to manage Quality Assurance Departments and/or handle Quality Assurance matters with confidence and ease. It also develops their understanding of requisite knowledge, and practical abilities to become Quality professionals in industrial and service sector organizations. This course is taught by highly qualified instructors who are practically knowledgeable and experienced in the relevant fields. This is an ideal course for all those who do not have academic background in the field of Quality Management and wish to develop a sound foundation in the field of Quality Assurance.

Project

The participants are required to work on real life projects on selected topics and tools, preferably from the organizations in which they are working. The projects will be of a practical nature and should be completed within the stipulated time frames. A project report will be submitted in accordance with the laid down criteria, format and coverage.

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Learning Outcomes

On successful completion of this diploma, participants will be able to:

1. Develop Quality Assurance Programs for companies
2. Understand organizational roles and responsibilities in QA.
3. Understand and be able to apply QA tools and techniques.
4. Understand critical success factors for implementing Quality Assurance improvement programs in the companies

Useful for

1. The course provides the broad spectrum foundation to professionals working in or desirous to work in the Quality Assurance Departments of companies working in both manufacturing, service, government and education sectors, i.e. industries, banks, telecom, airline, Quality Enhancement Cells of universities, utility service organizations, power plants, and Oil & Gas sectors, etc.
2. It starts with the core concepts and moves on to the advance topics, thus useful for both new entrants and experienced Quality Managers
3. It is not only useful for the professionals working in the Quality Assurance Departments but also for all cross functional operations departments, like Production, Purchasing, Administration, and IT etc., so that they can improve their respective departments.
4. Very valuable for Quality System Auditors working with Certification agencies to provide them the understanding of latest Quality tools and frameworks.

Course Contents

1. Strategic Quality Management
2. Quality Management Systems
3. Metrology & Testing
4. Statistical Process Control
5. Project Management
6. Housekeeping & Improvement
7. Customer Relationship Management
8. Supplier Quality Assurance
9. Six Sigma Methodology
10. Lean Management
11. Leadership

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