ONE DAY WORKSHOP

Quality Assurance in EDUCATION

Learn the Fundamentals of Academic Quality and Quality Assurance Issues, Models, Accreditation Frameworks and Implementation in Schools, Colleges and Universities

April 06, 2012 - Islamabad
July 13, 2012 - Faisalabad
November 08, 2012 - Lahore

PIQC
Leading the Modern Quality Movement in Pakistan
ONE DAY WORKSHOP

Quality Assurance in Education

INTRODUCTION

Education is growing very fast in Pakistan at every level, may that be primary, secondary or tertiary levels. At the same time, we are facing a serious crisis of losing its Quality. Starting from the state’s education policy, accreditation bodies and institutions’ internal administrative functions, Quality Assurance generally found to be unorganized, unplanned and grossly neglected at all levels. Quality of education cannot be judged simply from the grades that an institution declares on its transcripts; rather it pertains to the overall abilities of the graduates or their learning outcome, as well as their personality development which includes the ethical, moral, religious and national values. The average grades provided by the schools, Boards of Secondary and Intermediate Educations, and Universities are constantly on the rise; while the learning outcomes and personality traits of the society is gradually on the decline. Most institutions recognize this issue but do not understand or implement how to control them through an organized Quality Assurance programs.

This workshop aims to provide a deep understanding of Quality issues and required Quality Assurance measures in Educational Institutions. It also introduces various local and international Quality Assurance Models and frameworks which will provide participants with the abilities to manage Quality effectively in their institutions. It particularly provides guidelines on how to run the Quality Enhancement Cells recommended by HEC and effectively implement its Self Assessment Model. It covers the Fundamentals of Academic Quality in Teaching, Curriculum Development, Exams/Assessments and Research Programs; Measurement and Reporting of Academic Outcomes, Academic and Institutional Audits, Self Assessment, and key Quality Management Frameworks for Schools as well as Universities, like ISO 9001 (IWA2), SAQS, ABET, Ofsted and QAA-UK.

SUITABLE FOR

This workshop is designed for the faculty and administrators involved and responsible for enhancement of Academic Quality in their institutions. This includes both the faculty members and administrators of schools, colleges and universities.

LEARNING OUTCOME

- To learn the basic concepts of Quality Assurance in Education
- To understand fundamental learning models
- To understand various local and international QA Models and how to implement them effectively
- To benchmark good practices of Quality in world-class schools and universities
CONTENTS

| Learning Models (Bloom’s Taxonomy, Solo Taxonomy, Kirkpatrick Model) | Quality Assurance / Management Frameworks and Models |
| Academic Performance Indicators (KPIs) | ISO 9000 Models for Schools and Universities |
| Ethical Issues in Education | HEC’s Self Assessment Model for Universities |
| Quality Issues of Teachers and Teaching Methods | QA International Accreditation Models and Examples |
| Quality Issues of Curriculum Development | Academic Auditing and Reporting |
| Quality Issues of Exams and Evaluations | Surveys and Feedback Systems (Students, Faculty, Employers) |
| Quality Issues of Research in Higher Education | Analysis and statistical interpretations of Feedback Systems and Students results |
| Quality Issues of Student Services | Discussions, Good Practices and local cases |
| Quality Issues of Administration of Institutions |

FACILITATOR

Dr. Kamran Moosa is a specialist in Quality Assurance and Management with 20 years of national and International practical experience. He is PhD in Engineering Management, MS in Quality Management and BSc Systems Engineering. He is an author of three books published in Pakistan on Quality: (1) Quality Control, (2) Practical Guide to ISO 9000, (3) Quality Management Practices, and a Chapter on Quality Management in Asia Pacific countries published by APO Japan. He is a Consultant on Quality Assurance Management to more than one hundred organizations including educational institutions and universities within and outside Pakistan. He has also worked as a national expert on Quality Management with APO Japan for Asian Quality Projects. He is a Past Chairman & Advisor to Quality & Productivity Society of Pakistan (QPS); Honorary Director Research & Publications of Middle East Quality Association; and member Editorial Boards of Middle East Quality Association, Journal on Quality of Chartered Quality Institute (UK) and American Society of Quality (USA). He is a Lead Tutor for the QMS Lead Auditor and Six Sigma certification Courses with IQCS Singapore and SQII Singapore respectively. He is presently contributing in many national and international quality forums for the development and progress in the field of Quality Assurance and Management.

FEE

Rs. 4,500/- per participant, including comprehensive course material, lunch and teas

PIQC INSTITUTE OF QUALITY

Rukhsana Kausar
Assistant Manager Training
½ Km, Defence Kahna Road, off Monnoo Chowk,
10 Km Raiwind Road, Lahore
Tel: +92 42 35323600-6, 0331-4342530, Fax: +92 42 5324169
E-mail: training@piqc.edu.pk, info@piqc.edu.pk
URL: www.piqc.edu.pk