Certified Healthcare Quality Management

4 Months Weekend Based Professional Diploma in Healthcare Quality Management with Technical Assistance of Shaukat Khanam Memorial Cancer Hospital & Research Centre, Lahore

Quality Managers, Engineers, Doctors, Quality Managers of Medical Universities and Hospitals
Certified Healthcare Quality Management

Introduction
Healthcare services today are scrutinized, measured, evaluated and publicized as never before. An increasingly educated public expects to receive nothing less than excellent care and services and it must be the mission of every healthcare organization to deliver that excellence. Quality improvement is the process of continually evaluating existing processes of care and developing new standards of practice and therefore has to be a core competency for every healthcare professional. This course is designed to enhance the competency of healthcare professionals in QM practices. This course will help in their career growth and facilitate the quality transformation in their hospital or healthcare organizations. The Body of Knowledge used for this course will lead towards the preparation of “Certified Professional in Healthcare Quality (CPHQ)”.

Learning Outcomes
Upon successful completion of this diploma, participants will be able to:

- Understand healthcare gaps and inefficiencies in developing countries and resource-poor settings
- Identify acceptable knowledge of the principles and practice of healthcare quality for employers, the public, and members of allied professionals
- Foster continuing competence and maintain the professional standard in healthcare quality through the re-certification program

Course Contents
Module 1: Healthcare Quality Concepts
Module 2: Patient Safety
Module 3: Management & Leadership
Module 4: Quality & Performance Review
Module 5: Performance / Quality Measurement
Module 6: Medication Management
Module 7: Information Management System
Module 8: Credentialing & Privileging of Medical Staff

Venue: Shaukat Khanam Memorial Cancer Hospital & Research Centre
**PIQC - Center for Excellence**

Leading Institute in Pakistan providing academic programs, professional diplomas & certifications, short courses and corporate development in Quality Control (QC), Quality Assurance (QA) and Total Quality Management (TQM), Human Resource Management (HRM) and Health, Safety and Environment (HSE). Celebrating the 25th year of its establishment, PIQC vision is to see Pakistan a hallmark of Quality in the national and global environments. With its leadership and team of specialists, it has provided academic education and professional courses to more than 40,000 students and professionals. It is the pioneer and most authentic source for running International Six Sigma and Lean Manufacturing programs, including Six Sigma Yellow Belt, Six Sigma Green Belt and Six Sigma Black Belt in Pakistan.

PIQC has professional collaborations and linkages with various local and foreign organizations including Hamdard University, Superior University, NED University of Engineering and Technology, IQCS Certification, Singapore Quality Institute International (SQII), American Society for Quality (ASQ), and Quality and Productively Society of Pakistan (QPSP)

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### Degree Programs
- Masters & MPhil in: Quality Management
- Human Resource Management
- Industrial Management
- EHS Management

### Professional Diploma
- PIQC Diplomas/ Certifications in:
  - Quality Management
  - Project Management
  - Health Care
  - Quality Management
  - HSE Management
  - HRM Management
  - Supply Chain Management
  - Labor Laws and IR Management

### International Certifications
- Internationally Recognized Certifications
  - IRCA (UK) Accredited
  - Certified ISO 9000 Lead Auditor
  - Certified Six Sigma Green Belt & Black Belt

### Corporate Courses
- Nation-wide seminars & workshops on:
  - Total Quality Management
  - Six Sigma, ISO 9000 Quality Assurance in Manufacturing, Services, Education, Banks and Healthcare, Total Productive Maintenance

### International Conventions
- Pakistan’s 14th International Convention on Quality Improvement
- ICQI 2014
  - Nov 14-15 Lahore
  - Theme: Quality Standards & Tools

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**Head Office**
Rukhsana Kausar  
Assistant Manager Trg. & Development  
½ km Defence Road, off 10 km Raiwind Road,  
Lahore, Pakistan  
Tel: 0092 42 35323600-6, Cell # 0331-4342530  
Fax: 0092 42 35324169  
Email: training@piqc.edu.pk, rukhsana.kausar@piqc.edu.pk

**Karachi Office:**  
Ikramulla Shariff  
Director Business Development  
D-33, Block 8, Gulshan-e-Iqbal  
Karachi - Pakistan  
Tel: 92-21-3498707, 34825684  
Cell # 0333-2163620  
Fax: 92-21-34990775  
E-mail: ikram@piqc.edu.pk

[www.piqc.edu.pk](http://www.piqc.edu.pk)